ACCESSIBILITY AT THE BIG BANANA

At The Big Banana Fun Park, we are committed to ensuring all visitors can enjoy a safe, comfortable, and inclusive experience. The park offers a range of accessibility features designed to support guests with mobility, sensory, and additional support needs.

Wheelchair Access
The park provides wheelchair-friendly access across key areas, including pathways, retail spaces, and several attractions. Many main facilities are accessible via step-free or ramped entry points, allowing ease of movement throughout the park. Some attractions may have specific access requirements due to ride safety restrictions, and staff are available to assist where needed.

Parking
Designated accessible parking spaces are located close to the main entrance, Water Park, Ice Rink, Café, and retail areas to minimise travel distance. The car park is designed to accommodate a range of vehicle types, including family and group transport.
Coach and larger vehicle parking is also available.

Toilets & Facilities
Accessible amenities are provided throughout the park, including:
• Wheelchair-accessible toilets
• Parents' rooms and baby change facilities
• Standard public toilets located near major attraction zones

These facilities are positioned for convenience across the park to support all-day visitation.

Family-Friendly Facilities
The park is designed with families in mind, offering:
• Rest areas and shaded seating
• Café and food outlets with accessible entry
• Easy-to-navigate pathways between attractions
• Lockers and guest services for convenience

This ensures a comfortable experience for visitors of all ages.

Sensory & Accessibility Considerations
The Big Banana includes a variety of high-energy and sensory-rich attractions, such as water play zones, arcade-style experiences, and interactive activities. While these are designed for enjoyment, they may be stimulating for some visitors.

To support accessibility needs:
• Quiet rest areas are available throughout the park
• Staff can assist with navigation and planning a suitable visit
• Families are encouraged to plan ahead based on comfort levels and attraction intensity

We have been actively working to improve accessibility across The Big Banana Fun Park by engaging directly with our community. In particular, our Marketing & Tickets team has been consulting with local NDIS providers to better understand how we can tailor our experiences to meet the needs of their clients, ensuring greater access to enjoyable and inclusive activities.

As part of this initiative, we introduced monthly accessibility-focused events featuring a rotating attraction designed with inclusive and sensory-friendly elements. These include Laser Tag sessions with lights on and no flashing effects, as well as Fun Zone sessions without music. These adjustments enable participants to engage more comfortably and fully enjoy the experience.

ACCESSIBILITY SITE PLAN

351 PACIFIC HWY, COFFS HARBOUR NSW 2450
PH: (02) 6652 4355

LEGEND:

- Parking
- Public Access Roads
- Highway
- Disabled Parking
- Long Vehicle Parking +11 metres
- Electric Vehicle Charging
- Toilets
- Disabled Toilets
- Baby Changing Facilities
- Showers
- First Aid Kit
- Defibrillator



Last updated 27/07/26

ACCESSIBILITY GUIDELINES

Suitable for Visually Impaired:
WATER PARK
GIANT SLIDE
ICE SKATING
TOBOGGAN
COASTER
4D RIDE
FUN ZONE
DUCKPIN BOWLING

Suitable for Hearing Impaired:	
WATER PARK	4D RIDE
GIANT SLIDE	PLANTATION TOUR
ICE SKATING	BUMPER CARS
LASER TAG	ESCAPE ROOMS
MINI GOLF	FUN ZONE
TOBOGGAN	COASTER
AXE THROWING	DUCKPIN BOWLING

Wheelchair Accessible Attractions:
WATER PARK (excluding slides)
ICE SKATING
4D RIDE
ESCAPE ROOMS
BUMPER CARS
FUN ZONE
Please enquire directly about Toboggan & Coaster

Epilepsy Warning:
4D RIDE
LASER TAG
Please enquire directly about Escape Rooms, Water Park & Ice Skating Rink if highly sensitive

EXPERIENCING SENSORY OVERLOAD? Visit our Banana Plantation, the Fun Park's Quiet Zone

COMPANION CARD HOLDERS

We're proud to support Companion Card holders by offering free entry to The Big Banana Fun Park!

Simply present your valid Companion Card at the Main Ticket Office to redeem your complimentary admission. This is now applicable to all ticket types and Carers may participate in all attractions.

Contact our Ticket Office at (02)6652 4355 if you have any accessibility requirements or need further information.

www.bigbanana.com

AGE, HEIGHT & WEIGHT RESTRICTIONS

Children 0 - 5 years are to be within arms reach of supervising adult at all times. Children 6 - 10 years are to be kept under continuous supervision. Children under 14 years are not permitted in attractions without a supervising adult. Children under 16 years should not be left unattended at the Park. It is recommended that they are to be accompanied by a responsible adult.

AGE:

11+ YEARS
- AXE THROWING — can use real axes

8+ YEARS
- TOBOGGAN — can ride alone
- COASTER — must meet age & height to ride alone

6+ YEARS
- ICE SKATING — can skate alone on ice

5+ YEARS
- LASER TAG — can play
- ESCAPE ROOMS — can experience
- AXE THROWING — can use velcro toy axes

4+ YEARS
- MINI GOLF — can play with purchased ticket
- PLANTATION TOUR — can tour with purchased ticket

3+ YEARS
- TOBOGGAN — can ride with an adult
- COASTER — can ride with an adult
- WATER PARK — can use Aquaplay area

UNDER 3 YEARS
- 4D RIDE — not recommended for under 3 years
- MINI GOLF — free to play with paying adult
- FUN ZONE — & toddler playground
- DUCKPIN BOWLING — located at the Giant Slide
- WATER PARK — free in wading pool area only with paying adult
- ICE SKATING — can be pushed on chair on ice or 2+ years can ice skate with an adult

HEIGHT CHECKPOINT LOCATED AT MAIN TICKET OFFICE!

HEIGHT:

135+ CM
- COASTER — must meet age & height to ride alone

120+ CM
- WATER PARK — can ride all Thrill Slides
- BUMPER CARS — can ride alone

110+ CM
- WATER PARK — can ride Raft Rides with an adult
- GIANT SLIDE — can slide alone

100+ CM
- 4D RIDE — can ride alone

90+ CM
- 4D RIDE — ride with adult (separate seat)
- BUMPER CARS — ride free with a ticketed adult (shared car)

85+ CM
- GIANT SLIDE — slide free with a ticketed adult (same mat)

WEIGHT LIMITS:

4D RIDE	159kg
TOBOGGAN	150kg combined/single
COASTER	150kg combined/single
BUMPER CARS	120kg combined/single
WATER PARK	200kg combined/single for standard Raft Rides, 180kg combined/single for Duelling Dragons Raft Ride & 120kg for all other Thrill Slides